

VASCO FEDERAL CREDIT UNION

DOWNLOAD THE CARD VALET APP TODAY

Register your card with Card Valet, available from the iTunes Store or Google Play Store. With this app you can turn your debit card on and off. This helps to prevent your card from being used at a Walmart in Florida while you and your card are home in Latrobe.

The Card Valet app also sends out alerts when your card is used. It will also show you a list of recent card transactions. You can also set up personal spending limits and other card controls to limit your spending.

Please call us with any questions!

FRAUD SERVICES

Your credit union has a fraud monitoring service keeping watch of your debit card transactions. If this service detects suspicious activity on your card, it will contact you at the telephone number we have on record for your card.

The fraud service will ask you to call 1-844-682-4502 to verify suspicious transactions on your card. This is a legitimate telephone call. Responding to these calls will allow your card to be reactivated immediately if the charges are valid.

We are looking to enhance this service to include text and e-mail alerts. We want to limit the inconvenience of having your card blocked for legitimate purchases.

Fraud services will not catch everything. We encourage you to continue to monitor your account on home banking or our mobile app.

2020 ANNUAL MEETING

Covid-19 caused our Annual Meeting to be postponed in March. While I think many of us thought the restrictions would be lifted by now, the virus has had other ideas.

We will hold our Annual Membership Meeting on **Monday, November 23**, at the credit union office. Our annual report will be available, and we ask that members sign in.

If you are interested in serving on the Board of Directors or the Supervisory Committee, please contact the credit union office at (724) 539-2858. We hope to hold our 2021 Annual Meeting in March or April at the Fred Rogers Center at St. Vincent College.

LOBBY REMAINS CLOSED

As many of you are aware, the credit union lobby remains closed to protect the health of our members and employees.

You may call ahead to make an appointment to apply for a loan or open a new account. You can also arrange to have your loose coin counted. We will meet you at the front door.

We probably will not reopen the office until the mask mandate is lifted.